

Electronic Visit Verification Project Stakeholder Update

FEBRUARY 20, 2019



IDAHO DEPARTMENT OF
HEALTH & WELFARE



Overview

- Refresher – What is EVV?
- Project background
- Service analysis progress



What is Electronic Visit Verification?

- A system that captures information about a visit to a participant's home
- There are many types of EVV systems available:
 - Telephony (interactive voice response)
 - GPS-enabled
 - Smart phone-based applications



Background

- The Electronic Visit Verification (EVV) mandate is in the 21st Century CURES Act
- Section 12006 requires states to implement an EVV system:
 - For Personal Care Services (PCS) by January 1, 2020
 - For Home Health Services by January 1, 2023
- Fiscal penalties will be imposed on the state for non-compliance*



*States have an opportunity to request a waiver of the penalty for the first year of implementation.

EVV Requirements

A compliant electronic visit verification system must be able to capture six data elements for each visit:

Type of service
performed

Individual
receiving the
service

Date of service

Location of
service
delivery

Individual
providing the
service

Time the
service begins
and ends



Project Phase I – Determine Scope

Spring 2019

- Complete analysis of services to identify impacted programs, providers, and participants.
- Develop and initiate stakeholder workgroups.
 - Complete an environmental scan to determine current EVV adoption by providers in Idaho
- Analyze options to identify the best implementation model for Idaho.

Project Phase II – Determine and Implement Idaho's EVV Model

Summer/Fall 2019

- Work with stakeholders to identify best EVV model for Idaho.
- Begin working on changes to Idaho Administrative Code (IDAPA).
- Depending upon chosen model, develop a Request for Information or Request for Proposal.
- Begin training for relevant stakeholder groups.



Spring/Summer 2020

- Complete training for relevant stakeholder groups.
- Complete adoption of EVV system.
- Rules go live July 1, 2020.

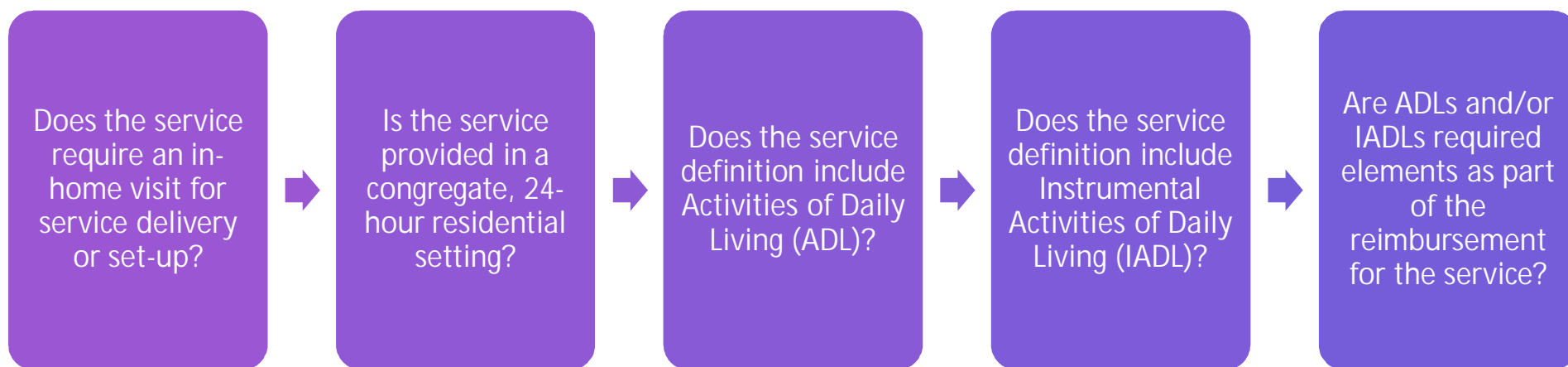


Service Analysis - Process

- The project team is completing an analysis of our programs and services to identify which providers will be impacted.
 - Aged and Disabled Waiver program and State Plan Personal Care Services
 - Adults and Children with Developmental Disabilities Waiver programs
 - Home Health services
- Our federal partner, CMS, has published **guidance materials** and **FAQs** that the project team has incorporated into the service analysis.

Service Analysis - Criteria

The project team is using the following criteria to identify Idaho services and provider types that must implement EVV:



Service Analysis - Criteria

In-home visit
required?

- If no, the service might be excluded from EVV.
- If yes, analysis must proceed to next step.

24-hour congregate
residential setting?

- If yes, the service might be excluded from EVV
- If no, analysis must proceed to next step.
- *CMS identifies this setting as usually having a per-diem reimbursement rate.



Service Analysis - Criteria

ADLs/IADLs
part of
service
definition?

- Each service must be evaluated – does the service definition include one, the other, or both types of activities?
- If the service includes only ADLs, or ADLs and IADLs, EVV likely applies.
- If the service includes only IADLs, EVV might not apply.



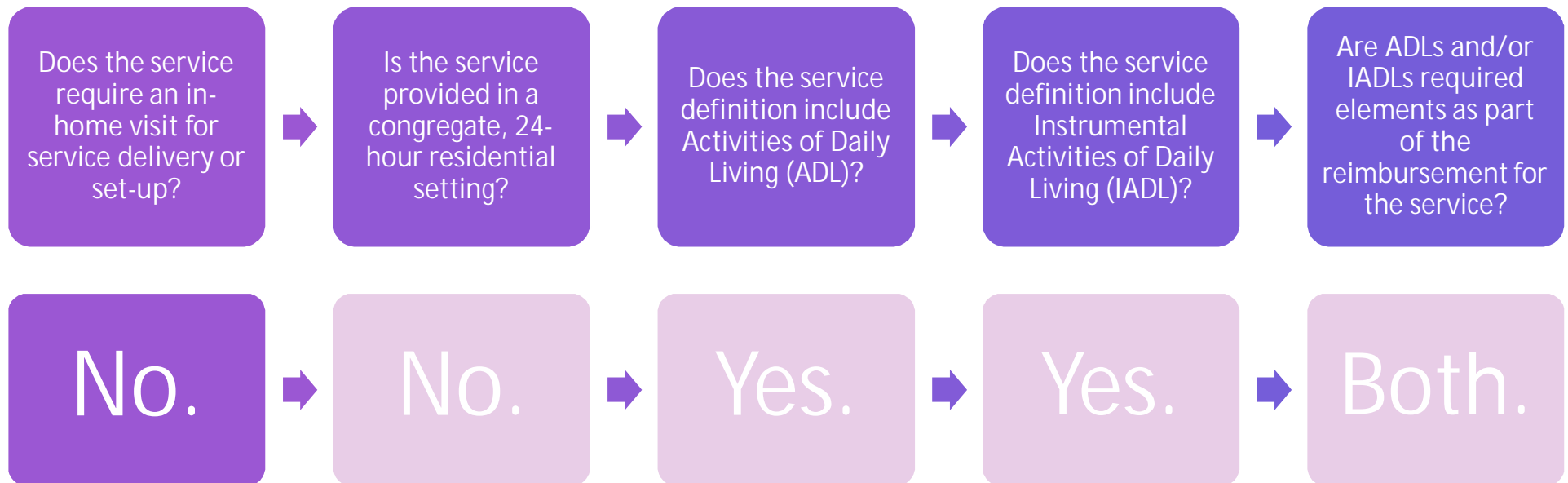
Service Analysis - Criteria

ADLs and/or
IADLs required
for
reimbursement?

- If the provider must demonstrate that ADL supports were provided in order to bill for the service, EVV is likely applicable if the other criteria are met.
- If the IADL supports are the primary component for reimbursement, not ADLs, EVV might not apply.

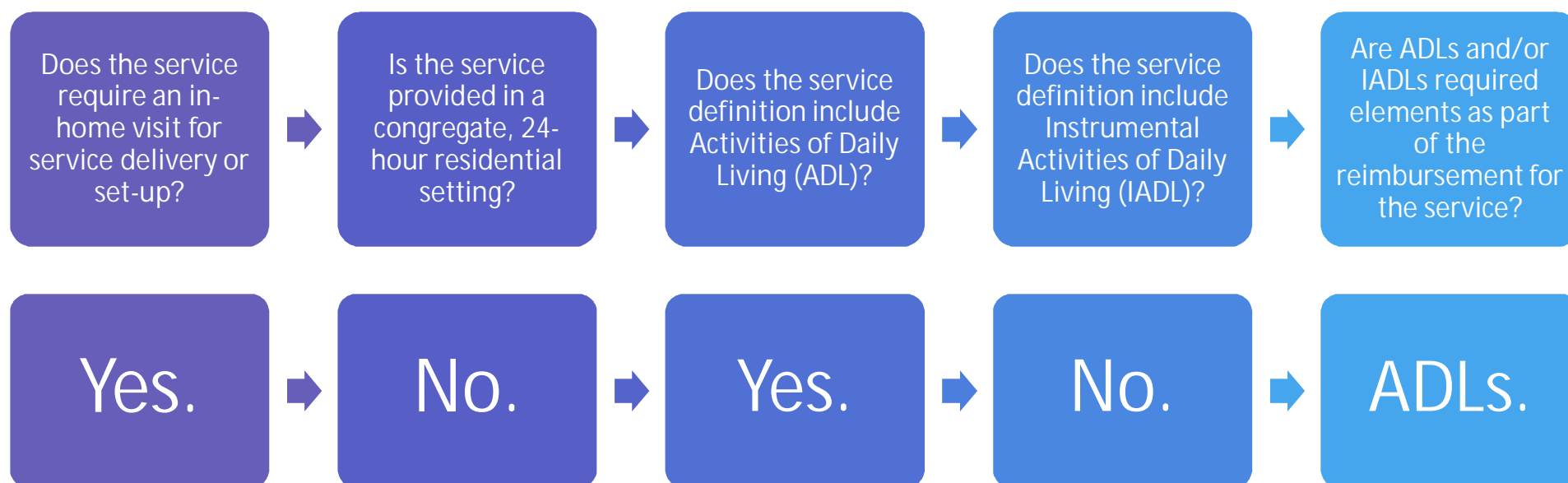


Service Analysis – Example: Adult Day Health



Because Adult Day Health does not require an in-home visit, EVV does not apply.

Service Analysis – Example: Attendant Care



Because Attendant Care requires an in-home visit, and both the service definition and reimbursement require the delivery of ADL supports, EVV does apply.

March – Provider Panel

- The EVV Project Team will facilitate a panel of Medicaid providers that have already adopted EVV systems. These providers will share their experience including
 - Positive impact
 - Challenges or barriers
 - Feedback on their specific platforms

This is a great opportunity to ask provider-to-provider questions about EVV experience!





WHAT'S NEXT?

Next Steps:

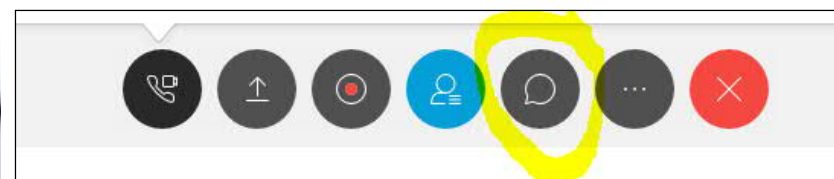
- Provider survey of EVV adoption statewide. The survey is expected to launch in February.
- Provider panel to share EVV adoption experience in March.
- Next stakeholder update in April.
 - Service analysis results
 - Provider survey results
 - Discuss implementation model options for Idaho

Stay Up-To-Date!

- Our webpage is live! Visit <http://EVV.dhw.Idaho.gov> for more information about the project and upcoming activities.
- Email the project team at EVV@dhw.Idaho.gov .



Ask a question using the “chat” feature in the WebEx Application.



You can also ask your question by pressing *6 to un-mute your phone:

